

Hi Everyone,

I am reaching out to inform you that we are altering our visitation policy again, effective immediately. It has come to my attention that it has been difficult for some parents visiting homes to follow our guidelines, even with reminders from CSS employees. Additionally, we are finding it very challenging to maintain appropriate safe distancing in our homes between parents, employees and roommates.

Obviously, we know that visiting your loved ones is important and we do not want to stop you from seeing them. However, for the protection of all residents, staff, and visitors, no visitors will be allowed to enter CSS homes at this time. All visits will need to take place outside of the CSS house. Families are encouraged to visit their family members and to take them on walks outside the house, take them to their family home for a visit, or engage in other appropriate safe activities.

We continue to monitor the COVID-19 crisis closely. As the situation changes or as we receive updated information, we will continue to adjust our policy and procedures.

Please find the updated visitation policy below:

## Visitation Policy (Updates in effect due to COVID-19 impact)

Due to the current coronavirus (Covid-19) emergency, all approved CSS Employees will be asked the following questions before entering a CSS home:

- Do you have a fever, cough, or shortness of breath?
- Have you been exposed to someone who has been diagnosed with Coronavirus (Covid-19) or is showing symptoms of the virus?

If they respond “yes,” they should not be allowed to enter and they should be asked to contact their supervisor immediately.

All approved CSS Employees that are allowed to enter the CSS Home need to be instructed to immediately wash their hands for 20 seconds after entering the house.

Any item that is being dropped off at the house by a visitor or by delivery needs to be left outside the home and needs to be removed from the container (bag, box, etc.) in which it was transported. The container then needs to be either cleaned or thrown away. Immediately after the item has been removed from the container, everyone who came in contact with the container needs to wash their hands for 20 seconds.

Any family member wishing to take an individual on a walk, home visit, or engage in other appropriate safe activities outside the CSS House will be asked before the visit if anyone in the household has tested positive or is showing symptoms of the coronavirus, such as fever, cough, or shortness of breath. If a member of the household has tested positive or is symptomatic of the coronavirus, no one from the household will be permitted to have face to a face visit with the CSS supported individual until the following can be confirmed:

- All household members have been fever free (without without the use of fever reducing medication) for 72 hours
- It has been at least 7 days since the start of symptoms for all household members.

Families of individuals that go on home visits will also be asked if any member in the household has tested positive or is showing symptoms of the coronavirus, such as fever, cough, or shortness of breath, before the individual is allowed to return. Individuals that are on a home visit and either test positive, become symptomatic, or have visited a house where a member of the household has tested positive or is symptomatic of the coronavirus will not be allowed to return to the CSS home until the following can be confirmed:

- The individual and all household members have been fever free (without without the use of fever reducing medication) for 72 hours
- It has been at least 7 days since the start of symptoms for the individual and all household members.

These procedures must be followed for all visitors.